

Results of the November 16, 2018 Test of LMU Alert Notification System

Department of Public Safety
Loyola Marymount University

Test Information

Send Time: 10:00 AM on November 16, 2018
99% of all contacts were successful.

Text Results (Completed by 10:06am)



Text Completed: 10,131

Text Not Sent: 2

Text Unsuccessful: 486*

*Text Opted-out, Pending, Invalid text phone, Intl text not enabled



-  Text Sent [See More](#) 10,131
-  Text Not Sent 2

Text Rate of Completion (99.8% sent by 10:05am)

10:00 AM-59%

10:01 AM-23.7%

10:02 AM-16%

10:03 AM-1%

10:05 AM-0.1%

10:06 AM -0.2%

Email Results (Completed by 10:02am)

Emails Delivered: 19,106




Emails Not Sent: 2

Emails Unsuccessful: 167*

*SPAM, Opted-out, Invalid email, Mailbox full

** Email delivery statuses will change over time as we receive updates from recipients' servers.



-  Email Delivered 19,108
-  Delivery Error  2

Phone Voice Call Results (Completed by 10:39am)

Voice Completed: 10,377

72% Completed at 10:01 am



Voice

<input type="checkbox"/>	Hangup	2,077
<input type="checkbox"/>	Intl Disabled	10
<input type="checkbox"/>	Opted-Out	1
<input type="checkbox"/>	Bad Phone Number	141
<input type="checkbox"/>	Portal Subscription Not Set	1
<input type="checkbox"/>	Live Delivery	1,367
<input type="checkbox"/>	Answering Machine	6,101
<input type="checkbox"/>	Busy	77
<input type="checkbox"/>	No Answer	569
<input type="checkbox"/>	Undeliverable	33



LiveSafe App Results

RSS (LiveSafe Push Notification): Successful

Delivery Details

Method:

Total Messages Sent: 2307

Delivered Successfully: 2169

Failed: 138

Not Delivered: 0

